

## Incare Services

**Review** submitted from a **Website Submission** by **Sue T** on Thursday 10 November 2016.

Incare provided us with Drug Training, the Presenter was excellent he shared his extensive knowledge in a way that was engaging and extremely interesting. He researched our company and its policies his presentation reflected our policies and ethos. I will look forward to future presentations and would advise anyone looking for training to speak to Incare. Thank you for an enlightening and engaging day.

### REPORT

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## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **David L** on Tuesday 1 November 2016.

Our company have been using Incare Services for a number of years and we are always very pleased with the annual health and safety and manual handling training our staff receive. The training is always modified to suit the service and requirement that we offer as a company and I have no hesitation in recommending Steve and his team. Great service, great communication.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Paul K** on Friday 28 October 2016.

Attend Health & Safety, Food & Fire safety on 18 October. The trainer was very good and knew his stuff. What I took from the training will help me improve the services I jointly run. I would go on another course in the Future.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Camilla S** on Thursday 27 October 2016.

I attended a First Aid Training Session today. The course was informative and well presented. I was able to practise various elements e.g. CPR and was able to ask questions along the way. The trainer had a great sense of humour and articulated well answering any questions. No one was rushed or made to feel awkward when they needed more time to get something right or

more time to practise something.  
I learnt a lot and enjoyed the course.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Carol B** on Wednesday 26 October 2016.

I attended a full days training with you today, A.M Moving and Handling, P.M Basic first aid.

In the morning we started on time, had sufficient breaks, and the training was very informative and very well delivered.

I found this course very useful, and it helped me realise what our care staff have to deal with on a daily basis.

In the afternoon the basic first aid training was excellent, and once again very well delivered in a manner we could easily understand.

Lots of participation and some good questions raised. I thoroughly enjoyed both sessions and congratulations to our trainer.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Debby S** on Sunday 16 October 2016.

Subject: Infection Control

The trainer was very thorough in her presentation. As always a few of us failed to be spot on with handwashing. Which always gets the tongues wagging in the workplace. The presentation was at the correct level for our place of work and was not in anyway discriminative. Have a good understanding of current policies and this was a yearly update.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Nidina S** on Tuesday 11 October 2016.

The mental capacity act and deprivation of liberty training has enhanced my knowledge and skills into pratice. It covered almost all part of the subject which is relevent for my work setting.It was a lovely day.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Sanguita R** on Tuesday 11 October 2016.

It was very useful, it was explained clearly. I enjoyed this course on Mental Capacity and DoLS. Enhanced my skills and knowledge and I will put this new knowledge into practice every day at work and share my new skills.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Luke P** on Tuesday 4 October 2016.

Just been to an 'Active support' training session. It contained a lot of material that we had to rush through, particularly with the exercises, which were very practical and raised many discussions and debates. The content was delivered well and helped me realise we should be raising the question as to why support may be being refused, rather than simply saying your support was refused.

Many thanks.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Eleftheria T** on Monday 26 September 2016.

We had Manual Handling training on Friday 23 September.  
I found the course very interesting, very informative and very useful to do my job better.  
The trainer was very good and explained everything very well.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Baboo H** on Friday 23 September 2016.

I participated in Moving and Assisting People recently. The trainer was amicable and kept the group engaged with witty comments.

The course content was wholly relevant and subject-related and was pleasantly delivered.  
The information hand-outs were useful reference materials to take away and to apply in the workplace.

The session served as a useful refresher.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Amna B** on Friday 23 September 2016.

The training was pretty amazing and the person who trained me was really friendly and she explained everything very well to me and I understand really clearly and I learnt something new. In the care home, they train nicely and they make me feel very comfortable to work there now.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Jackie S** on Monday 12 September 2016.

We had our fire drill update which was an enjoyable and informative session.  
Clear concise delivery of course material.

The trainer was interesting and engaging, but it felt relaxed and stress free. Thank you.

## Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Amanda d** on Friday 9 September 2016.

I have just completed the SAAR/MCA/DOLs training and found it very interesting and fun. The trainer was very good and explained everything so it was easy to understand. Also, I didn't realise how many legislations there are.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Kim P** on Friday 9 September 2016.

The subject of our training yesterday was adult safeguarding. Abuse is something that we hope we will never have to deal with within our workplace. But we do have to know how to do everything properly for the safety and interest of our residents. Our lovely trainer explained in an easy to understand way what to do and who to contact when dealing with this situation. It helped take the fear out of knowing how to handle this important subject. Thank you for another great training session.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Frankie** on Friday 19 August 2016.

I thought it was really interesting  
And I learned a few things that I didn't know.

Frankie

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Rod I** on Monday 8 August 2016.

All course - ED/MH/Fire - the day was interactive and informative. All courses were refreshers. The ED course was thought provoking, and interesting about assumptions that are made. The practical lifting was useful, and the fire safety was extremely important as a reminder of my responsibilities as a Scheme Manager / Tenancy Management Officer. Good use of handouts, group work and videos - important to have a variety of training techniques. Thanks to the trainer who was informative and entertaining

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Alison** on Thursday 28 July 2016.

After a disappointing session from another company, it was fantastic to have them provide our training. He was brilliant – he kept everyone engaged and made what can be a very dry subject interesting and fun. He tailored the content to our setting, all relevant bases were covered and the information was communicated in a memorable way. Our trainer was very professional and obviously very knowledgeable in this area, answering all questions well.

I would not hesitate to recommend Incare Services and our trainer to other companies.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Cornelia B** on Tuesday 26 July 2016.

Trainer covered all aspects of management and leadership.

The trainer was knowledgeable and professional in their delivery. Great exercises and good group exercises.

The course was helpful, interesting and informative.

Great suggestions to encourage team performance.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Trudi M** on Tuesday 26 July 2016.

Very happy with my safeguarding training today 26/07/16, my tutor was fantastic and very clear when explaining everything. The information she produced was brilliant. We even had our course outside in the fresh air and sunshine, which was really good and everyone was very happy.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Lizzie P** on Tuesday 26 July 2016.

Happy with my safeguarding training today. Very clear and a great refresher on duty of candour. Sat outside, much easier to concentrate avoiding the heat of a class room. Very happy with our trainer.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Laurentiu C** on Thursday 14 July 2016.

Thank you for delivering such a good Drugs and alcohol training session. The session was really well structured and it covered pretty much everything I was expecting from it. The trainer was also very friendly and knowledgeable.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Lucyna G** on Friday 8 July 2016.

I found the course very interesting. The trainer in this course, was very competent, organized and well-prepared. Thanks to the course, I was able to refresh my knowledge on mental

diseases such as Alzheimer's, dementia etc. I would recommend this course to anyone interested in this field.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Toni J** on Monday 4 July 2016.

I found the course on adult safeguarding to be very informative and helpful. The information was given clearly and made interesting. I felt that doing group work to answer questions was a good way to make it more interesting. I feel as if I learnt a lot.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Alexandra N** on Friday 1 July 2016.

I found the trainings with the Incare Services very easy to understand, with very good trainer's who know to do their job in a very professional way. I enjoyed every training. Thank you all for your patience and dedication.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Lisa W** on Thursday 30 June 2016.

Today we had Mental Capacity and DOLS training. The session was very good, very informative and the trainer updated us on all legislation, the scenarios made for a good discussion with everyone having a point of view and us not all agreeing on the outcomes. Very lively and everyone involved, good afternoon.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Natalie H** on Thursday 30 June 2016.

Very much enjoyed the training today gave a very good insight to mental health and drug and alcohol abuse. Great training team my current employee have use this company many times have always enjoyed the trading they provide. Thank you

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Mariano** on Monday 27 June 2016.

I've taken the "key for person centered activity" and the "Supporting people who self harm" training. They were both very useful, especially for me that I started little time ago in health care. Everything was very clear and very well explained.

## Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Ioana Monica K** on Monday 20 June 2016.

Lively training. It was great and we learnt a lot about diets that people may be on for different conditions and we learnt how to assess for malnutrition which I will use in future at work and home. Thank you.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Ancy R** on Monday 20 June 2016.

It was a very useful and excellent training  
Got an opportunity to learn new ideas.

Trainer was very good and explained everything very well. Very enjoyable course as well as informative. Learned a lot of about diet and nutrition.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Jacqueline A** on Wednesday 15 June 2016.

This was a teaching session about moving and handling.

All the people attending had been to these sessions before, so we were there to just brush up on what we had been taught on past study days.

We were pleased to be able to say that we had absorbed, and were using the correct methods of moving both objects and people, in a way appropriate for our own, and our client's safety.

When we discussed how methods have changed over the years, we agreed that things have greatly improved, and these changes will benefit ourselves and our clients in the future.

We were impressed with our incare services teacher, and look forward to her next session with us.

Thank you.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Ana Claudia S** on Monday 13 June 2016.

In my opinion the communication training that I had today was really important for me, because it was a way of understanding a lot of types of communication. One of the things that I really found interesting was the fact that sometimes things like culture, body language or attitude can be very important in our job. The way we talk, the tone, and even the little gestures are very important at work.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **David S** on Friday 10 June 2016.

I had in last summer this training for tissue viability with the internal director of the nursing home. I have to say it was a good refresh, new things come up, especially about the documentation. Very good to our tasks daily, I have said it should be a mandatory training for carers and nurses.

Very interesting training and all the session with new stuff.

I'm very happy to have done it.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Sandra F** on Friday 10 June 2016.

We asked for training to help the team understand the medication a young person we look after is prescribed.

The Trainer made the course for our team and everyone reported feeling so much better for attending the course.

The team have all commented on the excellent course content and praised the trainer for her in depth knowledge.

I would not hesitate to commission another course as we were all really impressed!

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Raymund M** on Thursday 9 June 2016.

The training was excellent, covered all areas in plain simple session. It makes attendees more upfront and participative. Exercise given was on point and easy to remember. As a manager - this covers all of my expectation - deliverance and course content.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Sophie C** on Tuesday 7 June 2016.

I had training today on nutrition/hydration/diabetes and then person centred care! I could not fault the training at all! Our trainer was fantastic and very clued up on all the subjects and always had an answer to our questions. I have witnessed her training before and she always manages to keep everyone motivated and interested! Thank you.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Denis B** on Monday 6 June 2016.

I have nice course it was so hot we had the training in the garden this afternoon and we learnt a lot. It was great I want more training. It was really interesting and dementia care I delivery will greatly improve. Thank you.

## Incare Services



#### REPORT

**Review** submitted from a **Website Submission** by **Caroline C** on Monday 6 June 2016.

Had dementia training in the garden this afternoon, very relaxed and very interesting. The trainer was very polite and a excellent, weather was lovely, brilliant atmosphere. Learnt new things, it will improve my care in dementia.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Freya w** on Friday 3 June 2016.

Brilliant training. The trainer was amazing. Really interesting and lots of new things I have learnt, was lovely and really chatty, she was great, knew the answers for everything. Knew what she was talking about. It was great

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Rikki T** on Friday 3 June 2016.

The training provided by the trainer is always very good, she gave a course on Manual Handling and she explains this thoroughly and in a fun and informative way, it helps us to carry out our duties in a much better way.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Rachel M** on Wednesday 1 June 2016.

The training is very useful. It has allowed me to think about topics outside the specific subject and explore my understanding further which I have found very useful. The main focus of today's training was SAAR. which was incredibly helpful as I am new staff at Outward, and this has allowed me to understand the acts and standards in a practical and real way, which I believe can be implemented once I am back at work.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Millie T** on Tuesday 31 May 2016.

I did a safeguarding training course today. The trainer was very good. It was a very interesting and informative session. She included everyone well, especially by doing more interaction and group work.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Sarah C** on Tuesday 31 May 2016.

We had our Manual Handling training today with a trainer, I found the course to be informative and relevant to our client group. Staff fed back to me that they felt the training was fun and really interesting. Thank you again for another good training session.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Cindy** on Friday 27 May 2016.

Interactive and very informative session about Communication, Respect and Dignity. The trainer was very good, I understood and gained more knowledge and skills on effective communication in relation to respect and dignity. Fun and lively session.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Hazel M** on Friday 27 May 2016.

The trainer was very interactive, gave us more onsite in commutation at work, better ways of promoting dignity and respect which could be used at work and better practice. I have learnt a lot today and will put everything that I have learnt and could remember into practice. I would recommend my staff and everyone else to attend this training as it is helpful and give a broad understanding of how we can deal better with our clients at work or even at home.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Joyce M** on Wednesday 25 May 2016.

Informative and well presented training session. Helpful and entertaining. Easy to understand and follow. A very enjoyable session. The trainer answered all questions asked and everyone walked away with a better understanding.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Justin M** on Wednesday 25 May 2016.

Today's training was awesome. The trainer was very good. All the information given was clear and very easy to understand and follow. Our training sessions was split into two sessions and we viewed a video and photos on-line. Fantastic interaction with in the group.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **eegoorot** on Tuesday 24 May 2016.

Done a refresher course on medication awareness last week and I would say that the trainer was excellent. Majority of the attendees have done it before and a couple were their first time to do it but the trainer did not make them feel lost during the course. The training course was only for a few hours but the trainer manage to cover the important subjects and also made it

interesting which was great. If I was attending this training course for the first time as staff that administer medication I would feel that it is not sufficient but then again it is just an awareness course and we have a company policy and procedure to fulfil this criteria. All in all I enjoyed the training course.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Jennifer G** on Monday 23 May 2016.

Attended Medication training on the 19 May; this course benefits all care workers. The training was interesting and attendees were engaging, the trainer has presented the course with excellent knowledge.

For someone attending the course as a refresher, this half day course is sufficient. For a new-comer, this is insufficient as administration of medication is a great task to undertake.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Ionut M** on Sunday 22 May 2016.

Extremely good course.

Clearly explained different reasons/causes of challenging behaviour and how best to deal with it.

This course made me rethink some strategies we have in place at our home. I enjoyed learning more aspects of activities and it was very easy going. Thank you for a very good course, it was very interesting and my assessor did an excellent job well done! I definitely recommend others to take part.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Joanna F** on Friday 20 May 2016.

Extremely good course.

Clearly explained different reasons/causes of challenging behaviour and how best to deal with it.

This course made me rethink some strategies we have in place at our home.

I feel this course will assist our staff to look at the bigger picture when dealing with challenging behaviour and not just focus on the behaviour.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Mohamed R** on Thursday 19 May 2016.

I attended the epilepsy and midazolam buccal administration training. The training started by giving an explanation of what epilepsy means, the various types, the various triggers, as well as the treatment currently available and precautions to take when dealing with someone having a seizure.

She went on to show some videos, she also introduced the midazolam buccal administration

procedures. Show us when to give it and why, the precautions that need to be taken when giving midazolam. Overall a very helpful and informative course.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Cristina C** on Thursday 19 May 2016.

On the 11th of May 2016 I attended MCA and DOLS and also CARE ACT trainings. The lady trainer -all I can say is that even I am working in care for 8 years now, I have learned a lot and updated with the changes that were made in the latest times regarding this. Thank you very much.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Jackie H** on Thursday 12 May 2016.

I had a extremely interesting training session today. It was very well thought about and done very well. The trainer was thoughtful and knew how to get our interest and to get us asking questions. The video that we watched was totally awesome and the topic was very interesting.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Fabian S** on Thursday 12 May 2016.

Our trainer who came to Sovereign Lodge on the 12th of may 2016 was excelent she cleared lots of doubts, everything was well explained in a very fun and friendly way, such a great time and very professional is well, loved it.

Many thanks

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Donna B** on Tuesday 10 May 2016.

I attended two courses on the 5th May 2016 and really enjoyed and learnt a lot due to the tutor, as she made it enjoyable and easy to understand.

Looking forward to the next one.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Jessie** on Tuesday 10 May 2016.

I recently attended a Medicine Course on behalf on my care agency. I have attended many of these courses, but I have to say this was by far the most informative and presented in such a different way that it was really interesting and I am sure a lot of very useful tips came our way by the trainer.

I know we are not meant to mention our trainer but the lady we had was so approachable and such fun it made an otherwise tedious part of our training really good. Ten out of ten for the trainer and I hope she comes many more times to our training sessions. I am sure I speak to all the other people who attended her course yesterday in Felpham, near Bognor Regis.

**Steven Martyn, Owner at Incare Services responded to this review on 11 May 2016:**

Thank you Jessie, your feedback is very valuable to us.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Susan D** on Thursday 5 May 2016.

Fantastic course I attended today Equality and Diversity, it was well presented and a excellent tutor very knowledgeable easy to speak to and non judgmental. It will help me with my approach to the residents and family members.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Carolynne B** on Thursday 5 May 2016.

I attended a Moving and Handling course today 5th May 2016 at Marlborough House Nursing Home.

The trainer made the training very interesting and easy to understand.

She showed us some very practical and helpful ways of moving and handling techniques that will be of great benefit to us as carers and also to our residents.

Some of the practical techniques we have not been shown before, looking forward to putting these into practice.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Iulia M** on Thursday 5 May 2016.

Thank you Incare for another high quality and enjoyable training course. The trainer involved every participant in the training and each one had a word to say in the course of event. The trainer went above and beyond to personalised the training for the house.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Urszula K** on Wednesday 4 May 2016.

I enjoyed learning more aspects of activities and it was very easy going. Thank you for a very good course, it was very interesting and my assessor did an excellent job well done! I definitely recommend others to take part.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Sabrina G** on Friday 29 April 2016.

I really enjoyed my training on Safeguarding Vulnerable Adults that I have just attended, the trainer is very passionate about her work and makes the session very interesting, fun and at a pace where we all could get involved.

Thank you for teaching us!

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Carol D** on Thursday 28 April 2016.

I attended the training for Infection Control today and found it to be most informative. The trainer kept the session fresh and lively and her delivery was excellent. The materials used were clear, precise and very much to the point. The practical exercise was fun and the lesson learned will stay with me.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Hannah P** on Thursday 28 April 2016.

I thought that it was a very good course. The trainer was very clear and very kind and helpful. I have learnt a lot from this course and will put this into practise at work, and will make sure that I always check everything I do to do with food safety.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Heidi O** on Thursday 28 April 2016.

I found this course very interesting and taught me how to effectively work within the kitchen to a higher and safer standard. The course gave us valuable lessons in kitchen hygiene which we can implement within our own homes too.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Sue H** on Thursday 28 April 2016.

I found this course very informative, enjoyable and will certainly help me with work-related issues. Videos were concise and helpful and the handouts were informative and the group discussions were thorough and discussed in an open and informative way.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Kerrie C** on Thursday 28 April 2016.

I found this course very interesting. Videos were a good length and very informative. Tutor was engaging and very knowledgeable about Health and Social care. I would definitely

recommend the company and would be happy to attend another training course by this provider.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Ioana F** on Tuesday 26 April 2016.

I attended schizophrenia and psychosis trainings. Good presentation, useful information that could help me in my work. This trainings helped me to have a better understanding of the meaning of this conditions. Thank you so much!

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **IC** on Tuesday 26 April 2016.

We had both Bipolar and schizophrenia courses today and the trainer was very helpful, good presentation, good information, great resources that will help us within our job roles. All questions answered. Thank you!

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Ajith** on Saturday 23 April 2016.

The training provided on learning outcomes of dementia was excellent. The course materials and issues discussed were very informative that can be adopted and brought into work practice. It provided great insight into dementia. The teaching/learning techniques used by the trainer were excellent and were easy to take into account. All in all the training was excellent and well informative.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Kathleen R** on Thursday 21 April 2016.

It was brilliant, I really enjoyed it I would recommend it to anyone for me it was a challenge but it was worth it. Thank you to the Trainer, he is fantastic, come back to Gib you've got friends here waiting for you on national day.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Amanda P** on Thursday 21 April 2016.

I have just completed a course based in Gibraltar. The course content was helpful, informative and student friendly.

That said the delivery of the course was truly inspirational. He kept the attention of the complete group which is a feat in itself when you consider that English is not the first language of every student.

It is apparent that he is talking from experience and draws on a wealth of knowledge which makes all the difference when teaching on such an emotive subject.

Experience is everything.

I would not hesitate in recommending Incare Services and I look forward to continuing a long and productive working relationship.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Marie B** on Thursday 21 April 2016.

I am very happy with the course given to me, it has given me a lot of information about care in which I did not know much about, also about the activities department, I would like to thank everyone who was involved.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Aliane A** on Thursday 21 April 2016.

I am happy with the course, it has given me a lot of information about some sections in care where I did not know much about, also about the activities side of care, I thank everyone who was involved for their time and patience.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Kenneil A** on Thursday 21 April 2016.

Really happy with the course, I have learnt a lot of information about the activities department and much more information about certain parts of care which i had not known until now. I thank the staff and everyone that was involved.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Kabita P** on Thursday 21 April 2016.

We had a training about Dementia, it was really interesting and helpful. Trainer was really good, explaining very well relating to the topic. Through this training I come to learn more about dementia, how to give them choices and respect their needs/likes, how to deal with them and so on. Excellent Training.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Alex H** on Thursday 21 April 2016.

Fantastic training trainer was brilliant lead at infection control looks better and good ideas given helpful interesting professional relevant practical all of it was great presentation was excellent tutor great



## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Gayle E** on Thursday 21 April 2016.

The activities course is a fantastic in-depth look into promoting quality care & support for user's. Great to see it recognises and highlights the profession dedication & efforts in developing person centred care approach. Will definitely be looking into doing more courses with this group.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Samara T** on Thursday 21 April 2016.

I found this course very interesting. As the days past I found the course more easy going. I found the activities in the booklets very helpful. Thank you ever so much for your patience, and for your helpfulness.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Julie D** on Wednesday 20 April 2016.

This was a very good course in relation to responsibilities when administering medication. It was very thorough and covered the regulations that underpin this. This course gives staff a thorough grounding in best practice when administering medication.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Amy M** on Wednesday 20 April 2016.

Excellent course I have learnt a lot from it and it's a great experience, would definitely consider it for other activities co-ordinators or care workers as there is so much knowledge to learn and also our assessor has done a great job! Well done.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Nirvana S** on Wednesday 20 April 2016.

I found this course very interesting and easy going. I found that it was getting easier as we went through each unit and this proved to me how much I was learning. It will help me a lot on my approach to the residents as I am a shy person and this is a weakness for me. I have also learned planning techniques which will help me when at times I am not sure what to do to give the residents something different. Also loved the idea of themes which I don't usually work with and will definitely give it a try.

## Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Kailash K** on Friday 15 April 2016.

The training provided on learning outcomes of dementia was excellent. The course materials and issues discussed were very informative that can be adopted and brought into work practice. It provided great insight into dementia. The teaching/learning techniques used by the trainer were excellent and were easy to take into account. All in all the training was excellent and well informative.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Hazel C** on Friday 8 April 2016.

We had a Manual and Handling Training course today and it was really great that I've learned many things on how to handle a certain person on different techniques or styles without using your force which end up of having back pain. I will apply and use it as I extend my knowledge and skills regarding this course. Thanks.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Kevin B** on Thursday 7 April 2016.

I found the dementia training very good and a great refresher course which the trainer delivered to a high standard so many thanks and I learned a lot today at the dementia training and I can take this information away with me and implement it within the care home.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Mandy C** on Thursday 7 April 2016.

I was very pleased with the training received. Top quality and look forward to more training with such interesting teaching and high standards. Would love to have same trainer back at our home as interaction was brilliant.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Elena R** on Wednesday 6 April 2016.

Attended Safeguarding training on the 5.04.16 with Incare. The training was interactive, described all types of abuse, covered the new implemented types of abuse. Trainer really friendly and had good activities in place regarding abuse.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Romeo C** on Wednesday 6 April 2016.

We had Tuesday 5th of April a very interesting training with trainer (InCare Services) - Safeguarding of Vulnerable Adults. It was the most interactive training ever had, we had discussions about abuse and debates about examples of abuse, also free discussions and exchanges of points of view. Forms of abuse, consequences and ways of expression are much more complex than we thought. A constructive training, it was also a very nice weather!

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Tom L** on Thursday 31 March 2016.

The Management skills course was very useful covering a range of issues encountered by managers. The course was particularly useful in looking at creative ways of utilising supervisions and using different formats which I can introduce at work. The trainer gave good documentation and allowed the group to explore areas creatively through discussions and group work. The course could have been more structured at times as the trainer allowed the group to focus on areas away from the course regarding previous changes and as a result the course overrun. The course overall though was very positive and will allow me to implement new ideas and approach areas from a fresh perspective.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Leoni R** on Wednesday 30 March 2016.

Today I attended food and hygiene and health and safety training. The training was fantastic and I have learnt a lot that I did not know in these 4 hours. We did a lot of group discussions and activities.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Jack B** on Wednesday 30 March 2016.

Although quite basic, this course is a good Manual Handling update, as it reminds you of your previous and probably more in depth training. It covers the basic functions of the back with a quick video clip which is clear. The Health and Safety aspect also provides a good refresher of the employers as well as the employees responsibilities to, and makes you put some thought into your own manual handling techniques. There is a brief period at the end where candidates are asked to carry out a simple lift which allows the trainer to evaluate your lifting techniques.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Diane C** on Friday 25 March 2016.

The lady who gave us our training today was absolutely lovely she offered so much information and knew so much about everything would really like to have her again for training I learnt so much I could have listened to her forever so interesting :)

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Sharon J** on Thursday 24 March 2016.

The medication course I attended today was very informative, refreshed my memory on legislation and work practise. Everyone on the course was given the opportunity to participate. The trainer was friendly and gave out lots of information. I would highly recommend this course. It is suitable for all levels of trainees.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Jade M** on Thursday 24 March 2016.

The trainer was very helpful and answered all questions asked. Today we did manual handling, I feel that I'm more confident with using the stand aid and hoist and I am more confident in helping the residents up and down from their seats correctly.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Heidi O** on Friday 18 March 2016.

I found this course to be thorough interesting and relevant to my working needs and helped me keep refreshed on how to do my job effectively and reminds me how to carry out my job would recommend this training to anyone in the care profession.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Vicky S** on Friday 18 March 2016.

Our trainer was brilliant. Made sure we were all clear on everything she was saying to us and very patient. It was a great refresher for medication and feel very confident with my meds administration.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Gemma D** on Thursday 17 March 2016.

Great training session today in medication /nutrition & diet. The trainer was 10/10 and made sure that all staff that attended felt relaxed and were well informed in all subjects that were on the agenda. We really enjoyed this course

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Daniela G** on Tuesday 15 March 2016.

I had today training for Dementia Awareness and the trainer was great, makes learning fun and is very In-depth with all information.

Gets the group working as a team.

Every course we have done had been very interesting and helps us all gain knowledge to use in our place of work.

## [Incare Services](#)

### **REPORT**

**Review** submitted from a **Website Submission** by **Siya G** on Tuesday 15 March 2016.

The course (Pressure Care) has given me an understanding and a good knowledge of how to grade pressure sores and how to treat them. I now know what to look for and how to monitor a clients skin. I enjoyed the training very very much. I enjoyed the course overall. It has highlight the importance of good skin care. Also the trainer very audible and clear.

## [Incare Services](#)

### **REPORT**

**Review** submitted from a **Website Submission** by **Emily F** on Friday 11 March 2016.

The training was presented well and I found the content useful. The course was concerned with safeguarding issues and the information appeared up to date and was relevant to my training and progression.

Total of 164, showing 1-100

## Current Reviews

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Total of 164, showing 101-164

- [First](#)
- [Previous](#)
- [1](#)
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## [Incare Services](#)

### **REPORT**

**Review** submitted from a **Website Submission** by **Alan F** on Tuesday 8 March 2016.

I have been working with Autism and learning disabilities for years. but this course gave me things I didn't know and also gave me ideas to implement into my work. Very informative and useful. A well put together course.

## [Incare Services](#)

#### REPORT

**Review** submitted from a **Website Submission** by **Bibi D** on Tuesday 8 March 2016.

I attended the courses this am and afternoon on Health and Safety at work, pressure care and infection control.

The tutor was very knowledgeable and was very explicit in demonstrating the content of the course. The tutor also used different educational strategies and she ascertain that individual participated and learned from the content, to ensure quality care delivery. The course was thoroughly enjoyable and definitely learning would have taken place.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Angela B** on Tuesday 8 March 2016.

A much enjoyed safeguarding course this morning all the team enjoyed it and an excellent teacher.

We all feel we have gained a great amount of knowledge on this subject and look forward to our next course.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Sarah-Jasmine** on Thursday 3 March 2016.

Had a professional and friendly training afternoon in Horsham, we had plenty of opportunity to speak and understand what we were learning in the new SOVA or SARA as it is now, would happily have this trainer for more training sessions.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Liliana** on Wednesday 2 March 2016.

The training I attended yesterday for MCA and DOLS was absolutely brilliant. Everyone loved it and it was also a team building in a way. The trainer delivered the course to a high standard and was able to answer all our questions. The case examples she used in the training material were very interesting. The trainer was very good in keeping everybody's attention at all time.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **I B** on Tuesday 1 March 2016.

The training was very interesting. It was well explained and I did understand everything that was said. Her explanation review her deep knowledge about the first aid. I am more competent now to administer first aid to any one in need.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Carol** on Tuesday 1 March 2016.

1st March, had MCA & DOLS training today. Trainer was Really good, as in topic is deep. But she made it interesting & upbeat group discussions & opinions. Found it interesting & useful, and makes you think.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Mary M** on Tuesday 1 March 2016.

I recently completed the Online Training for Activity Training Assessment Certificate. I found it to be exactly what I required and I am confident now that I have been equipped with the skills and knowledge necessary to progress with the tasks of either planning or implementing meaningful Activities with elderly people. The course was interesting, informative and above all entirely relevant and applicable in the setting that it was intended for. I would have no hesitation in recommending it to anyone in the future. Thanks again.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Lisa T** on Friday 26 February 2016.

I recently participated in a training session for mental capacity act  
Good training session mental capacity act. safeguarding adults at risk. and DOls. informative and interesting.  
Useful for the job role.  
Trainer explained fully and easy to understand.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Garreth M** on Friday 26 February 2016.

I attended a training for MCA, DoLS and SAR and I found it very informative and useful to apply. The trainer was clear with all the topics which helped me understand the topic clearly and added more useful information to my knowledge.

### Incare Services

#### REPORT

**Review** submitted from a **Website Submission** by **Blenda V** on Friday 26 February 2016.

That act care 2014 protecting adults from abuse or harm.

Types of abuse

Physical abuse- hitting, kicking , spitting

Emotional abuse- sleep patterns changes

Financial abuse- missing money

Neglect abuse- not giving enough food

Discriminatory abuse

Sexual abuse

Mental capacity act 2014 - protect people who have lack of capacity to decide.

## Incare Services

### **REPORT**

**Review** submitted from a **Website Submission** by **Voltaire O** on Friday 26 February 2016.

I attended a training for mental capacity and DOLS, I learned that staff can decide on the behalf of the service user those who do not have capacity to decide on their own due to brain impairment. Make sure the decision we make is for their best interest.

## Incare Services

### **REPORT**

**Review** submitted from a **Website Submission** by **Jonathan E** on Friday 26 February 2016.

The training was clear and enjoyable. The trainer was very energetic and funny but professional. It was a refresher for DOLS and mca. People were given the opportunity to get involved and contribute.

## Incare Services

### **REPORT**

**Review** submitted from a **Website Submission** by **Kirsty W** on Friday 26 February 2016.

Today 26th February I had training and this training was very useful I have learnt quite a lot from moving an individual to how I should be moving with them and found it very fun and helpful the lady was really good.

## Incare Services

### **REPORT**

**Review** submitted from a **Website Submission** by **Donna W** on Friday 26 February 2016.

Today we did moving people safely and I learnt a lot of new techniques to assist residents with walking, standing, getting in and out of bed. I got to feel what it was like to be put into a hoist. It is scary but with reassurance you feel better.

## Incare Services

### **REPORT**

**Review** submitted from a **Website Submission** by **Hannah P** on Friday 26 February 2016.

Very helpful thank you so much.

Informative, easy to ask questions and none judgmental.

Training was interesting, covered manual handling that are essential to work and learning.

Well dressed, kind, friendly. Would recommend her and this company to anyone. Thank you so much.

## Incare Services



#### **REPORT**

**Review** submitted from a **Website Submission** by **Andreea A** on Wednesday 24 February 2016.

It was a very interesting training, I've learnt a lot, from the aims of first aider to how to triage the casualty but the part I most enjoy was the practical one, in which I had the change to practice CPR's, how to deal with a choking person and how to bandage an open wound. The trainer was very prepared and I've really like her way of train us

### **Incare Services**

#### **REPORT**

**Review** submitted from a **Website Submission** by **Dimitar B** on Wednesday 24 February 2016.

I did attend to the First Aid training. The training was very helpful and the trainer did present it excellent. The slideshow that was prepared for it was brilliant. I did enjoy it qnd learned quite a lot from it. Now I feel more confident being a first aider.

### **Incare Services**

#### **REPORT**

**Review** submitted from a **Website Submission** by **Barbara M** on Monday 22 February 2016.

Very informative Emergency First Aid course. Good, intensive training in all aspects. Plenty of opportunities for questions which were fully answered. Very helpful practical sessions for CPR & Recovery. All subjects covered relating to Stroke, Heart Attack and Choking.

### **Incare Services**

#### **REPORT**

**Review** submitted from a **Website Submission** by **Jamie B** on Monday 22 February 2016.

We have used Incare for the past couple of years to oversee the majority of our annual training programme for all the Homes in our group. To date, we have found the service to be professional and the training delivered to be of a good standard. The trainers provided are reliable and knowledgeable.

### **Incare Services**

#### **REPORT**

**Review** submitted from a **Website Submission** by **Amorina L** on Friday 19 February 2016.

Very helpful and interesting and the knowledge acquire is vital for daily practice at workbase. I enjoyed to the training and I found them very good. Communication and challenging behaviours and dementia training.

### **Incare Services**

#### **REPORT**

**Review** submitted from a **Website Submission** by **Zoe B** on Friday 19 February 2016.

The Trainer presented all information clearly. She took the time to ensure all candidates understood each section of the training before moving on. She used good examples from daily life and recent news to demonstrate and explain information. The information given was relevant to the course and covered everything we should know to successfully complete the course.

## [Incare Services](#)

### REPORT

**Review** submitted from a **Website Submission** by **Madalina S** on Thursday 18 February 2016.

The manual & handling training was sustained by Rhona which explained it clearly. Also, we've practiced one onto each other which helps a lot better than just read or talk about. We've had a case example as well which gave us more to think about things before moving and handling people. In the end, very helpful, many thanks.

## [Incare Services](#)

### REPORT

**Review** submitted from a **Website Submission** by **Sean C** on Tuesday 16 February 2016.

The training was well delivered by the tutor and was well balanced. Questions and answers were allowed plenty of time to be asked and answered. Group discussion were informative and well structured. A very enjoyable session.

## [Incare Services](#)

### REPORT

**Review** submitted from a **Website Submission** by **Samantha E** on Tuesday 16 February 2016.

Really vibrant chatty instructor, made learning the the mental capacity act easier and not so mind boggling. The instructor gave useful and funny ways to remember important specifics, and was great at explaining all the needed information.

## [Incare Services](#)

### REPORT

**Review** submitted from a **Website Submission** by **Richard B** on Tuesday 16 February 2016.

A very good class & informal lots of work sheets but group talks would recommend to anyone as will help with my job & future. All explained & understood in a good way including me ha, the projector is also very helpful to view & see.

## [Incare Services](#)

### REPORT

**Review** submitted from a **Website Submission** by **Liz U** on Friday 12 February 2016.

The Trainer is great, makes learning fun and is very Indepth with all information.

Gets the group working as a team.

Every course we have done had been very interesting and helps us all gain knowledge to use in our place of work.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Julie G** on Friday 12 February 2016.

Trainer was 10 out of 10. Brilliant. Interesting and informative. There was also humour in the session. Made you think about how doing simple things like washing your hands frequently makes all the difference. Thank you.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Stacey J** on Monday 8 February 2016.

Very enjoyable training session with them and has helped to refresh my knowledge :) Incare are great and always happy to answer any additional questions in relation to the training delivered :-) ... I would certainly recommend them.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Karen R** on Thursday 4 February 2016.

Very helpful training. We have all learnt a lot from this training and having a greater understanding will help us with our service users. Thank you for today.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **jennifer s** on Thursday 28 January 2016.

This course as every other course run by the trainer is very informative, interactive an well laid out. The training courses are always relevant to the health and social care sector and are laid out I believe to get the best out of everyone whether experienced in care an training or new to the job. She is always respectful of trainees an willing to listen to all opinions. I have never felt rushed in a training session and always come out feeling that I know something new or have remembered something that was impotant to my work.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Irina C** on Tuesday 26 January 2016.

We had a refresher of Safeguarding Adults at Risk today, discussed about the types of abuse, we were told that in the last 18 months were added three more types of abuse: modern

slavery, forced marriage and female genital mutilation. All types of abuse were discussed and elaborated, examples were given, to be easier for all to understand and remember. The trainer conducted this training in a professional and positive way.

## Incare Services

### **REPORT**

**Review** submitted from a **Website Submission** by **Csoma H** on Wednesday 20 January 2016.

Fire marshal training was a good learning experience, the trainer was knowledgeable and pleasant, answered all questions, the group activities helped in understanding certain scenarios and how those should be treated.

## Incare Services

### **REPORT**

**Review** submitted from a **Website Submission** by **Cristina D** on Wednesday 13 January 2016.

Fire training was very enjoyable and time flew. The trainer is knowledgeable and pleasant. Made us all feel welcome and answered all the questions. Had a go at using the extinguishers, in fact that was helpful and will make me feel more confident in my day to day work.

## Incare Services

### **REPORT**

**Review** submitted from a **Website Submission** by **Danut G** on Thursday 17 December 2015.

Drug and alcohol awareness was a very good course, trainer provided many examples that made staff aware clearly of the repercussions of consuming drugs or alcohol specially in relation with other medication that our service users may be on. Clearly painted a picture for better understanding of staff as well as ways to support service users in relation with this subject. Very helpful for staff supporting service users with issues around drug and alcohol abuse .

## Incare Services

### **REPORT**

**Recommendation** submitted from a **Website Submission** by **Melanie Sadler** on Thursday 19 March 2015.

We use Incare Services for our training requirements for the nursing home Wray Common Nursing Home in Reigate. Their trainers are always very well informed, give effective training which is enjoyed by all the staff. They are flexible on dates and times and adapt training to suit our needs. I have no hesitation in recommending Incare Services.

## Incare Services

### **REPORT**

**Recommendation** submitted from a **Website Submission** by **Oonagh Cacioppo** **WOODLANDS HOUSE** on Friday 13 March 2015.

We have had the majority of our training supplied by Steven and his team for more years than I care to remember. We discuss in detail all the courses that are required as standard then add the additional ones that we feel will benefit our staff in caring for Dementia. All the trainers are liked by my staff and always arrive in plenty of time to get set up and ready. If we have had to cancel at short notice all assistance has been given to rearrange at the earliest date. Courses are spread out giving continuous and updated information throughout the year. I would not hesitate to recommend Incare Services as they have been EXCELLENT AT ALL TIMES.

## [Incare Services](#)

### [REPORT](#)

**Recommendation** submitted from a **Website Submission** by **Andrea Evans** on Wednesday 11 February 2015.

I would like to convey my thanks to Steve and his team of trainers, in the two years I have known him, the courses he has provided have been lead by individuals with a sound knowledge base of their field of expertise, and the content has been relevant and delivered in a manner that has accommodated the needs of those attending. I would have no hesitation in recommending the companies service and as an individual, Steve is approachable and professional and has discussed and delivered bespoke training to meet the needs of the service I manage . A pleasure to work along side.

## [Incare Services](#)

### [REPORT](#)

**Recommendation** submitted from a **Website Submission** by **Nicky Romang** on Wednesday 11 February 2015.

As a company we have used the training services of Incare and have found them very reliable and supportive. Not only do they provide the mandatory courses required in social care but they are also willing to provide tailored and bespoke training once you have identified and discussed your needs.

I recommend them to other care providers!

## [Incare Services](#)

### [REPORT](#)

**Recommendation** submitted from a **Website Submission** by **Dawn Joyce** on Tuesday 10 February 2015.

Brilliant service, Friendly approachable trainers. Fair and reasonable charges. Feedback from attendees has been very positive, training of a good standard covering both practical/theory & legislation changes.

## [Incare Services](#)

### [REPORT](#)

**Recommendation** submitted from a **Website Submission** by **Rosalyn Peak** on Monday 9 February 2015.

We have used Incare Services for all our training courses and all aspects of our Health and Safety. We have found them to be extremely professional and reliable and would not hesitate in recommending their services. The Trainers are always prompt, courteous and knowledgeable and this ensures the smooth running of the courses for my staff. They are always available to assist with any queries or issues and deal with all our requirements. Their service and professionalism is excellent.

## [Incare Services](#)

### **REPORT**

**Recommendation** submitted from a **Website Submission** by **Penny Jenkins** on Thursday 5 February 2015.

I have used InCare Services training for a number of years for mandatory and bespoke training. I have found them very quick to respond to an urgent training need, allowing us to respond immediately to a service users sudden change in health, ensuring the service user, staff and company were supported and safe. They have met bespoke training needs for the area and on specific services needs, and have tailored these to my own requirements. My staff attendance at training is good, and staff comment on how they feel well trained, and receive the training they need- this is due to the quality of training that InCare provide. InCare are always very approachable for any needs, and for discussing any issues arising from training and work with me to resolve any issues, openly and honestly. They are always a cornerstone of my training plan for the year.

## [Incare Services](#)

### **REPORT**

**Recommendation** submitted from a **Website Submission** by **Lian Hiltunen** on Friday 16 January 2015.

High quality training, covering a range of areas.  
All training delivered in a way that captivates the audiences interest, promoting effective learning. I can highly recommend this training provider.

## [Incare Services](#)

### **REPORT**

**Recommendation** submitted from a **Website Submission** by **Kelly P** on Monday 12 January 2015.

Excellent training provider who considers the needs and running of the business as well as the need for high quality training, even over weekends.  
Trainers are of very high standard who are knowledgeable and deliver the subject dependent on the group needs. The provider is always on hand to work through things and support accordingly and their website has a wealth of knowledge to support home managers and those people seeking particular training areas which others may not provide.

## [Incare Services](#)

#### **REPORT**

**Recommendation** submitted from a **Website Submission** by **Jacki Halls** on Monday 12 January 2015.

Our company have used Incare services for years.

They have never let us down and I have found their staff very professional and approachable.

I hope we will be using Incare for our staff training for many years to come.

### **Incare Services**

#### **REPORT**

**Recommendation** submitted from a **Website Submission** by **Emma Green** on Monday 12 January 2015.

We have been working with Incare Services for many years here at Woodbine Manor Rest Home. We have always had excellent service from the booking stage right through to the training provided on the day. Booking training is always straight forward, I send in a list of our requirements for the months ahead, and very quickly get back a list of dates. On occasions we have had to alter dates and this too has been a smooth process. On the day we have found the trainers to be friendly, flexible and they have tailored the training to meet our needs. We have done, and will continue to recommend Incare Services to others in our profession.

### **Incare Services**

#### **REPORT**

**Recommendation** submitted from a **Website Submission** by **Harriet Patten** on Friday 9 January 2015.

South Thames Crossroads have used Incare Services for many years to provide training for our work force. We have always found them to be professional and knowledgeable in the delivery of their courses and friendly and helpful when it comes to bookings.

### **Incare Services**

#### **REPORT**

**Recommendation** submitted from a **Website Submission** by **Rosalyn Bray** on Thursday 8 January 2015.

Magnolia House Residential Home has found Incare Services very helpful in providing training to our employees. The Company & individual trainers are always approachable and deliver their training in a friendly professional manner. The employees of Magnolia House have enjoyed the training sessions and this has a beneficial effect on the residents. As a Registered Manager I am happy to recommend Incare services to other Care Home providers.

### **Incare Services**

#### **REPORT**

**Recommendation** submitted from a **Website Submission** by **Tarlochan Chahal** on Thursday 8 January 2015.

I have known InCare Services for many years; they have been coming to my Nursing Home in Dorking, Surrey to carry out training for my staff on a variety of Mandatory subjects. They have always been an excellent company to work with, both with administration and training. Their trainers are extremely well versed in their subjects and make the training interesting and interactive. I would have no hesitation in recommending their services.

## Incare Services

### REPORT

**Recommendation** submitted from a **Website Submission** by **Nicola Ambler** on Thursday 8 January 2015.

I have used in care services for many years. They are a good company and the courses they supply are very informative and up to date with all the present standards. They ensure that the courses we choose every year are adhered to. The staff are very helpful and always contactable.

## Incare Services

### REPORT

**Recommendation** submitted from a **Website Submission** by **Lynn Shingfield** on Wednesday 7 January 2015.

I am the General Manager in a nursing Emi home in Haywards Heath. We have used Incare Services for a number of years now & we have used this company for all our training needs. Incare have been great in putting together training packages for my staff & have always been on the end of the phone if I ever need any advice or need to change any training dates. All the trainers are very experienced & can tailor any training session in line with the needs of my staff. All in all I would recommend this training provider to anyone.

## Incare Services

### REPORT

**Recommendation** submitted from a **Website Submission** by **Elena Allen** on Wednesday 7 January 2015.

A brilliant training organisation. Trustworthy. Reliable. Friendly and knowledgeable trainers. No task asked of them is ever questioned and queried, they just get on with it. Highly recommend them.

## Incare Services

### REPORT

**Recommendation** submitted from a **Website Submission** by **Pauline P** on Wednesday 7 January 2015.

We have been using Incare for a number of years now. They are always accommodating if we need to change trainings and even discuss extra information when asked. They can modify trainings to suit our training needs. Our staff find the trainings informative and the trainers knowledgeable.



## Incare Services

### REPORT

**Recommendation** submitted from a **Website Submission** by **Lynn Shingfield** on Wednesday 7 January 2015.

I have been using Incare Services for a number of years now & have always found the tutors are very knowledge & extremely helpful in whatever course they teach. Steve the owner is always there if I need him. I give him my training schedule for the year & leave it to him. I cannot recommend this company enough!

## Incare Services

### REPORT

**Recommendation** submitted from a **Website Submission** by **Karen Willis** on Wednesday 7 January 2015.

We have used In Care Services for a few years and have always found them willing to accommodate the needs of our training and working with me. I have always found In Care Services send trainers that know what they are talking about and will always add items in to the agenda if needs be. They are always on time.

## Incare Services

### REPORT

**Recommendation** submitted from a **Website Submission** by **Julian Lindsell** on Wednesday 7 January 2015.

We have been using Incare Services for more years than I can remember. They are always professional and helpful in tailoring the training so that it meets our needs. We find their trainers very engaging and have a great depth of knowledge.

## Incare Services

### REPORT

**Recommendation** submitted from a **Website Submission** by **Penny Cox** on Wednesday 7 January 2015.

I have used Incare Services for many years to provide training for our care workers. I would highly recommend them to other care providers. There is always a friendly voice at the end of the phone to help you. We have found the training to be valuable and relevant keeping all our care workers up to date with current legislation.

## Incare Services

### REPORT

**Recommendation** submitted from a **Website Submission** by **Jane Vaughan** on Wednesday 7 January 2015.

I would thoroughly recommend Incare for training. They are professional, and deliver a high quality training package. I have already booked them to provide training for 2015 and am sure I will receive a great service.

## Incare Services

### **REPORT**

**Recommendation** submitted from a **Website Submission** by **Helen Tompkins-Day** on Wednesday 7 January 2015.

Having used the company for all our training for over 20 years, we would not hesitate to recommend their services.

The company provide us with many different training sessions, and are very prompt in replying to our enquiries.

The trainers are always, well informed, very polite and punctual. They are also very adaptable to differing needs.

## Incare Services

### **REPORT**

**Recommendation** submitted from a **Website Submission** by **Clare Shann** on Wednesday 7 January 2015.

Incare Services provide really worthwhile training; delivered by experts in each field. The service is very professional and they have been extremely flexible when we have needed to rearrange training due to sickness etc. Highly recommend!

## Incare Services

### **REPORT**

**Recommendation** submitted from a **Website Submission** by **Emma Rycraft** on Wednesday 7 January 2015.

Incare services have been providing our care home with a range of training courses which are designed for our needs. The staff really enjoyed the training and found it very interesting. Nothing was too much trouble when we asked for certain thing to be added to the training they were willing to help and provide the information we required. We will definitely be using Incare services for our training in the future.

## Incare Services

### **REPORT**

**Recommendation** submitted from a **Website Submission** by **Sarah Christopher** on Wednesday 7 January 2015.

I have been in the care sector for 24 years, I was introduced to Incare services as a care assistant and received much of my training through them.

I am now a care home manager and wouldn't use anyone else, I offer my staff the same professional, thorough, in depth, flexible training that as a carer I received. Hopefully they will continue to provide this service for many years to come.

## Incare Services

### REPORT

**Recommendation** submitted from a **Website Submission** by **Trisha H** on Wednesday 7 January 2015.

Excellent service provided by Steve and his team. Professional, competent and competitively priced. Also trainers take the time to look over company policies in order to in-cooperate same into the course being delivered. Crossroads Care Slough would highly recommend InCare Services.

## Incare Services

### REPORT

**Recommendation** submitted from a **Website Submission** by **Dawn Hewitt** on Wednesday 7 January 2015.

I have been using Incare services to provide training for our staff team for a number of years. The courses are always current, professionally delivered and enjoyable.

The courses can be modified to meet different care support groups, we current offer domiciliary and residential care.

Any problems /concerns or questions are always answered promptly. The training sessions are flexible and can be tailor made to meet service specific requirements.

I would not hesitate to recommend Steve and his team to all.

Total of 164, showing 101-164

Archived reviews

## ncare Services

### REPORT

**Review** submitted from a **Website Submission** by **Camilla S** on Wednesday 28 September 2016.

I attended a Manual Handling course on 28/09/16. I found the course relevant and well presented. There was plenty of opportunity for questions. I learnt a lot and came away with a good understanding of the subject.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Kim P** on Wednesday 3 August 2016.

We had yet another great training day today. It was a very important subject that needed to be completely understood (mental capacity act 2005 and Deprivation of liberty). We were told a good way of remembering the 5 key principles of the MCA, which helped us all and is something that we NEED to know and understand to help us give our residents what they deserve. Her way of training keeps us alert for the whole time. Always happy to recap if we didn't quite understand something. All the information given to us is relevant and very helpful for us to do our jobs correctly. Looking forward to the next training session.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Amanda D** on Friday 15 July 2016.

Training courses - Dignity and Lone Working. 15/7/2016.

I thought the courses today were very interesting and educational. I learned a lot from these courses today and I thought the trainer was exceptional. She made the course very interesting and fun.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Kim P** on Thursday 9 June 2016.

Yesterday I attended a brilliant triple course on diabetes, falls and skin care. (Pressure sores etc)

Our trainer was as professional as always. Making it easy to understand and very enjoyable. It is the way that she presents it that makes the information go in and stay in. We have regular breaks and given plenty of time to ask questions and recap if we are not sure about anything. Our work place is very lucky to be able to have this trainer. We all look forward to our training.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Sarah** on Wednesday 11 May 2016.

We had MCA and Dols training today. I have been in the care profession for 14 years now and have done this training time and time again. I must admit that today has been by far the most enjoyable and informative. I struggle to retain information in a classroom environment but today because it is so inclusive and enjoyable the content has stuck in my mind. Thank you very much.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Susan D** on Thursday 21 April 2016.

We had infection control leaders training today. I found this session really helpful and informative. The lady who gave us our training today was absolutely lovely she gave us so much information and know so much about everything and I learnt so much. Would really like to have her again.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Iulia M** on Thursday 21 April 2016.

Had a very useful and beautiful training session today. I will highly recommend the training session as well as the trainer. Our staff were impressed with the quality of the presentation. Thank you, Incare.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Amanda P** on Wednesday 20 April 2016.

I have just completed a course which has been based in Gibraltar. I am so impressed with the standard and of the content of the work books which are informative, helpful to say the least.

It must be said that the skilled delivery and competency of the trainer was outstanding.

His knowledge was obviously experienced based which came through on every aspect of the syllabus. He successfully delivered a large amount of data in a manner that was understood to a good sized group of people who's first language is not necessarily English.

I have thoroughly enjoyed this course, I have learnt new skills and taken on board new and exciting ideas.

I sincerely hope we can take advantage of more of your training in the not too distant future.

I can't say anything other a huge thank you and that I would not have any reservation in highly recommending you and deservedly so.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Baboo H** on Friday 15 April 2016.

I found this session really helpful and informative. I was not confident initially, but this training provided me with sufficient confidence to manage pressure ulcers.

The trainer was professional throughout. There was good interaction and involvement.

I am totally satisfied.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Iulia M** on Wednesday 9 March 2016.

Our Home hosted three training courses on the same day: they were all very well received by staff.

We appreciated the trainer approach to courses and staff, she has been here before and has been always rewarded with good staff feedback.

Incare Services are now a regular part of our staff development path. We couldn't be more happy or wish for a better training provider. Thank you, Incare.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Hazel M** on Friday 26 February 2016.

I have enjoyed the training which comprised of Safeguarding Adults at risk, Mental Capacity Act and also Deprivation of Liberty Safeguards. This training has enlightened me a bit more and increased my understanding and thinking. I would recommend my colleagues and will also put into practice what I have learnt.

## Incare Services

### REPORT

**Review** submitted from a **Website Submission** by **Cristina D** on Friday 18 December 2015.

Training was great. Loads of up to date information given, trainer very approachable and friendly. Interacted well with the people on the course and made the matter very interesting. I highly recommend this course and all other courses provided by incare to anyone who works in the care industry.

## Incare Services

### REPORT

**Recommendation** submitted from a **Website Submission** by **Lisa Whitton** on Thursday 8 January 2015.

We have used Incare for over 12 years and find them very professional, we have built a brilliant working relationship over the years and nothing is too much trouble. We are a large home with over 50 staff and all the trainers know exactly what suits us and deliver our training accordingly.

Steve and Carol are always at the end of a phone for any advice and if we have to change anything last minute then this is not a problem.

I send in our requirements for the year and I know within a week or so the schedule will be up.

Would not hesitate to recommend them.

